



<b>Claimant</b>	Name (Print)		Telephone Number (____) _____ - _____		
	Mailing Address	City	State	Zip Code	
	E-mail Address		I am requesting a refund in the amount of (optional) \$		
	Preferred Method of Contact: <input type="checkbox"/> Phone <input type="checkbox"/> E-mail				

Please see the additional pages for the required documentation for each claim type listed below.

Select the box that applies to the type of refund you are requesting.

<b>Reason for Refund and Required Documents</b>	<input type="checkbox"/> <b>180-Day Credit:</b> Purchased, or contracted to purchase, a unit and sold a different unit within 180 days before or after the purchase.
	<input type="checkbox"/> <b>Total Loss:</b> Experienced a total loss and after the date the loss occurred, purchased or contracted to purchase a replacement unit within 180 days of the total loss payment from the insurance company.
	<input type="checkbox"/> <b>Rescinded Sale:</b> Returned a unit to the seller or the dealer within 60 days from the date of purchase.
	<input type="checkbox"/> <b>Local Tax:</b> Overcharged on my local tax rate.
	<input type="checkbox"/> <b>Title/Renewal Penalty:</b> Penalty charged in error.
	<input type="checkbox"/> <b>Plates/Tabs:</b> Refund requested for unused or cancelled inventory. (Also includes Form 551 and decals).
	<input type="checkbox"/> <b>License Office Requests:</b> License Office requesting on behalf of the customer.
	<input type="checkbox"/> <b>Excess Fees:</b> Check exceeds transaction amount at the time of processing.
	<input type="checkbox"/> <b>Lemon Law:</b> Vehicle returned because of manufacturer defects.
	<input type="checkbox"/> <b>Sales Tax Exemption:</b> Exemption not applied at the time of transaction.
	<input type="checkbox"/> <b>Out of State:</b> Refund for taxes or fees paid out of state.
<input type="checkbox"/> <b>Other:</b> _____ _____ _____	

Applicants must submit all items listed in the applicable section to avoid the refund from being rejected.

Signature must be provided by at least one owner of the purchased vehicle that a refund is being requested for.

<b>Signature</b>	Under penalties of perjury, I declare that the information provided on this form and any attached supplement is true, complete, and correct.		
	Signature	Printed Name	Date (MM/DD/YYYY) __/__/____
	Signature	Printed Name	Date (MM/DD/YYYY) __/__/____

**Mail to:** License Office Bureau  
Attn: Motor Vehicle Refunds  
P.O. Box 629  
Jefferson City, MO 65105-0629

**Phone:** (573) 751-4792  
**Fax:** (573) 522-2548  
**E-mail:** [mrefund@dor.mo.gov](mailto:mrefund@dor.mo.gov)

Visit [dor.mo.gov/motorv/](http://dor.mo.gov/motorv/)  
for additional information.



## Department of Revenue - Refund Information

Applicants must submit all items listed in the applicable section to avoid the refund from being rejected.

**180-Day Credit:** Purchased, or contracted to purchase, a unit and sold a different unit within 180 days before or after the purchase.

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid
- Properly completed and signed Bill of Sale ([Form 1957](#)) or Notice of Sale ([Form 5049](#)) for the unit that was sold; and
- Proof of ownership from your previous state of residence if you sold the vehicle on an out-of-state title (i.e., original registration receipt or certified title record from your previous state)

**Total Loss:** Experienced a total loss and after the date the loss occurred, purchased or contracted to purchase a replacement unit within 180 days of the total loss payment from the insurance company.

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid
- Properly completed, signed, and notarized or certified total loss affidavit from the insurance company or if uninsured or liability insurance only, provide two appraisals and a copy of the police report; and
- Proof of ownership from your previous state of residence **if** the total loss unit was on an out-of-state title (i.e., original registration receipt or certified title record from your state)

**Rescinded Sale:** Returned a unit to the seller or the dealer within 60 days from the date of purchase.

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- Non-interest statement from the lienholder (if you have a lienholder); and
- Statement from the seller or dealer indicating the sale was rescinded. The statement must include the date the unit was returned

**Local Tax:** Overcharged on my local tax rate. Taxes will be assessed based on the address on the title assignment at the time of purchase.

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- Legible copy of a Tax Waiver, a statement from the county or city collector, or a personal property tax receipt verifying the city (if you live in the city limits) and county where you reside

**Title/Renewal Penalty:** Penalty charged in error.

- [Form 426](#) completed and signed.
- Missouri Title Receipt or Registration Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- Supporting documents to prove the penalties should not have been assessed or were assessed incorrectly

**Plates/Tab:** Refund requested for unused or cancelled inventory. (Also includes Form 551 and decals).

- [Form 426](#) completed and signed.
- Missouri Title Receipt or Registration Receipt - a legible copy for the unit that was registered showing fees paid; and
- Missouri Form 2578 (must be completed by the Missouri License Office) or the inventory mailed to our office with the refund request.

**License Office Requests:** License Office requesting on behalf of the customer.

- [Form 426](#) completed and signed.
- Missouri Title Receipt or Registration Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- Supporting documents to prove the penalties should not have been assessed or were assessed incorrectly. (If a Doc 77 was applied, must provide the Reject # that is associated)
- If inventory is involved, must include a completed and signed Form 2578

**Excess Fees:** Check exceeds transaction amount at the time of processing.

- [Form 426](#) completed and signed.
- Receipt - showing the excess fees
- Missouri Title Receipt or Registration Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- Front and Back copy of the check provided at the license office

**Lemon Law:** Vehicle returned because of manufacturer defects.

Customer filing refund application

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- A statement from the manufacturer, on their letterhead, stating the vehicle was a "buy back" under the lemon law. (Must show that no refund of tax and fees were made by the manufacturer to the consumer, lienholder, or lessor.)

Manufacturer filing refund application

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- A statement from the manufacturer, on their letterhead, stating the vehicle was a "buy back" under the lemon law. (Must show the amount of tax and fees refunded to the customer, lienholder, or lessor.)

**Sales Tax Exemption:** Exemption not applied at the time of transaction.

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid; and
- Sales Tax exemption [Form 126](#) or [Form 5095](#) or [Form 5435](#) (if applicable)

**Out of State:** Refund for taxes or fees paid out of state

- [Form 426](#) completed and signed.
- Missouri Title Receipt - a legible copy for the unit that was purchased showing taxes and fees paid
- Proof of taxes paid out of state (Purchase agreement or Buyer order)
- Payment receipt, or if paid by check - Front and back copy of the check remitted.