



Missouri Department of Revenue
Seller's Claim for Sales or Use Tax Refund or Credit

Required Documents

Submit the listed items to ensure the Department can process your claim. All required information must be submitted to avoid a delay or denial.

- **Claim Form** - A fully completed and signed Seller's Claim for Sales or Use Tax Refund or Credit (Form 472S).
- **Amended Returns** - Amended returns for **each** period the tax **was originally reported** for which you are seeking a refund or credit.
- **Exemption Certificate and Letters** - A copy of the exemption certificates or exemption letters for the exempt sales in your claim.
- **Worksheet** - A worksheet (any format) detailing how you calculated the refund or credit amount.
- **Invoices** - Invoices supporting the claim. (If the claim is for more than one tax period, invoices for the entire claim may not be required. The Department of Revenue will contact you if additional invoices are needed.)
- **Refunds in Excess of \$100,000** - If you request a refund of \$100,000 or more, it will be processed through Automated Clearing House (ACH). Submit an Agreement to Receive Refund by ACH Transfer ([Form 5378](#)). Visit <http://dor.mo.gov/forms> to obtain Form 5378.
- **Additional Verification, As Requested** - The Department may ask for additional records to verify a claim, such as documentation of returns filed in electronic format or a listing of all items on which tax was accrued and paid for the periods a refund or credit is being requested. You will be given a reasonable amount of time to comply with the request.
- **Power of Attorney**- If someone other than an owner, partner, or officer is the contact person for this claim, an executed Power of Attorney ([Form 2827](#)) must be submitted. If the power of attorney should receive copies of the correspondence relating to the claim and the final approval or denial, check the appropriate box in the Seller Information section on the claim.

Frequently Asked Questions

- 1. How can I ensure my claim includes all necessary information?**
Review the list above to verify all necessary documents are included in your claim.
- 2. I am filing a claim that involves more than one filing period. Do I need to file a separate Form 472S claim for each period?**
No. Submit one Form 472S for the entire claim. Indicate the periods for which the claim is being submitted. If your claim is for multiple periods, you are still required to submit amended returns for each period of your claim.
- 3. Does the state pay interest on overpayments?**
Usually not. Interest is included in a refund only if the overpayment is not refunded within 120 days from the latest of:
 - the last day prescribed for filing a tax return or refund claim, without regard to any extension of time granted;
 - the date the return, payment or claim is filed; or
 - the date the taxpayer files for a credit or refund and provides accurate and complete documentation to support the claim.The law does not provide for interest on a credit.
- 4. What is the oldest period for which I may request a refund or credit?**
You may file a claim within three years of the due date of the original return or the date paid, whichever is later.
- 5. What is my recourse if a claim has been denied?**
A denial of a claim is the final decision of the Director of Revenue. A taxpayer may appeal any decision to the Administrative Hearing Commission (AHC). Appeals must be submitted in writing to the Administrative Hearing Commission, 301 West High Street, Harry S. Truman State Office Building, P.O. Box 1557, Jefferson City, Missouri 65102 within 60 days after the date the decision is mailed or the date it is delivered, whichever date is earlier. If your appeal is sent by registered or certified mail, the appeal will be deemed filed on the date it is mailed. If the appeal is sent by any method other than registered mail, it will be deemed filed on the date it is received by the AHC.
- 6. Can I file negative taxable sales amounts to obtain a refund or credit?**
No, Missouri does not recognize negative taxable sales for the purpose of a refund or credit claim. You should file amended returns for the periods in which you originally reported the taxable sales.



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Missouri Department of Revenue
Seller's Claim for Sales or Use Tax Refund or Credit

Department Use Only
 (MM/DD/YY)

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Missouri Tax I.D.
 Number

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Federal Employer
 I.D. Number

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Claim Number (Department Use Only)	Certified Number (Department Use Only)
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Seller Information	Please check the action to be taken: <input type="checkbox"/> Credit <input type="checkbox"/> Refund			
	Seller Name		Name on refund check, if different than seller	
	Mailing Address			
	City	State	Zip Code	Phone Number (____) _____ - _____
	Do you want the Department of Revenue to send copies of any correspondence relating to this refund and the final refund approval or denial to your attorney? <input type="checkbox"/> No <input type="checkbox"/> Yes (If yes, include a copy of the Power of Attorney (Form 2827) with the refund application.)			

Refund Information	Requested Refund or Credit Amount \$	Filing Periods Covered by Refund or Credit Claim
	Reason for requesting a refund - Explain the specific grounds upon which your claim for refund or credit is based. If your refund is for an amount that exceeds \$100,000, an Agreement To Receive Refund By ACH Transfer (Form 5378) is required.	

Provide if you are making a claim on behalf of the purchaser.			
Name	Street Address or PO Box	City - State - Zip Code	Amount of Refund Requested
			\$
			\$
			\$
			\$
			\$
			\$

Signature	Under penalties of perjury, I declare that the above information and any attached supplement is true, completed, and correct.	
	Signature of Taxpayer or Power of Attorney	Printed Name
	I confirm that I am the following (check one) <input type="checkbox"/> Taxpayer <input type="checkbox"/> Power of Attorney	Date (MM/DD/YYYY) ____ / ____ / ____

Form 472S (Revised 12-2014)

Mail to: Missouri Department of Revenue
 Taxation Division
 P.O. Box 3350
 Jefferson City, MO 65105-3350

Phone: (573) 526-9938
TTY: (800) 735-2966
Fax: (573) 751-9409
E-mail: salesrefund@dor.mo.gov

Visit <http://dor.mo.gov/business/sales/>
 for additional information.



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