Step 2: Access MyDMV Business Sandbox

MyDMV Business Sandbox is now available. This email provides general information to get you started.

How do I access MyDMV Business Sandbox?

MyDMV Business Sandbox is available through the MyDMV portal here: Home - MyDMV - Business

Where do I find the training resources?

Training resources including FUSION Dealer Newsletters, recorded demonstrations, MyDMV Business training videos, and more will be available on the public website under the FUSION section for dealers and lienholders.

Training resources on the public website can be found here: Motor Vehicle FUSION Rollout

How do I get support?

If you have questions while using MyDMV Business Sandbox, assistance is available through the Dealer Support Line at 573-500-0190. Support is available Monday-Friday from 8am-5:00pm beginning Tuesday, October 13th.

When calling, select the option that best matches your question:

- Press **1** for Titling or Registration questions
- Press **2** for Business Licensing Questions

Please Note: This support line is only available for MyDMV Business Sandbox and should not be used once FUSION goes live.

What should I be doing during this time?

The Sandbox environment allows you to confidently learn and practice using MyDMV Business prior to go-live. During this period, you should actively explore the system and practice completing the transactions and processes that your business performs most often.

We recommend that you:

- Review all applicable training resources, including training modules and FUSION Dealer Newsletters.
- Log into the Sandbox regularly to become familiar with the navigation, menus, and available features.
- Practice completing transactions that are relevant to your business license type.
- Submit and process sample title and registration transactions from start to finish.
- Create and manage web requests to understand how requests are submitted, tracked, and resolved.

- Verify that you can locate and access transaction history, messages, notifications, and account information.
- Test different transaction scenarios, including corrections or situations you may encounter in day-to-day operations.
- Share questions or unexpected system behavior with support staff.
- Encourage all staff who will be using MyDMV Business to log in and complete hands-on practice before go-live.

The more time spent completing transactions in Sandbox, the better prepared you and your staff will be for the transition to MyDMV Business.

The graphic below illustrates MyDMV Business functionality by Business License type.

License	Maintain License	Notice of Lien	Notice of Sale	Title	Registration
Boat Dealer	✓	✓	✓	x	x
Franchise Vehicle Dealer	✓	✓	✓	✓	✓
New Powersport Dealer	✓	✓	✓	✓	✓
Recreational Motor Vehicle Dealer	✓	✓	✓	✓	✓
Used Motor Vehicle and Used Powersport Dealer	✓	✓	✓	✓	✓
Trailer Dealer	✓	✓	✓	x	x
Salvage	✓	x	x	x	x
Wholesale Motor Vehicle Dealer	✓	x	✓	x	x
Manufacturer	✓	x	✓	x	x
Transporation Network Company	✓	x	x	x	x
Lease Rental	✓	x	x	x	x
Public Motor Vehicle Auction	✓	x	✓	x	x
Wholesale Motor Vehicle Auction	✓	x	✓	x	x

Where can we find VINs or Addresses to practice with?

- You can generate random, real VINs by year, make, and model here.
- You can generate random addresses by state here.

The more time spent completing transactions in the Sandbox, the better prepared you and your staff will be for the transition to MyDMV Business. Familiarity with the system's processes and features will help reduce questions and increase efficiency when My DMV Business becomes available at Go-Live.