

Our virtual assistant, DORA, is also available 24/7 to help answer any questions you have at dor.mo.gov.



Chat with me!

Click  in the lower right corner of your screen!

Missouri Return Tracker

dor.mo.gov/taxation/return-status/

Return Status Available for 2018 through 2023 Tax Returns

Important Phone Numbers

General Inquiry Line	(573) 751-3505
Automated Refund/Balance Due/1099G Inquiry	(573) 526-8299
Electronic Filing Information.	(573) 751-3505

Individuals with speech or hearing impairments may use TTY (800) 735-2966 or fax (573) 522-1762.

Download forms on our website dor.mo.gov/taxation/individual/tax-types/property-tax-credit/

Property Tax Credit e-mail:

Inquiry and correspondence: propertytaxcredit@dor.mo.gov

Submit Property Tax Credit Claim: incometaxprocessing@dor.mo.gov

Missouri Taxpayer Bill of Rights ([Form 3097](#)) visit dor.mo.gov/taxation/individual/tax-types/income/

Federal Privacy Notice

The Federal Privacy Act requires the Missouri Department of Revenue (Department) to inform taxpayers of the Department's legal authority for requesting identifying information, including social security numbers, and to explain why the information is needed and how the information will be used. Chapter 143 of the Missouri Revised Statutes authorizes the Department to request information necessary to carry out the tax laws of the state of Missouri. Federal law 42 U.S.C. Section 405 (c)(2)(C) authorizes the states to require taxpayers to provide social security numbers. The Department uses your social security number to identify you and process your tax returns and other documents, to determine and collect the correct amount of tax, to ensure you are complying with the tax laws, and to exchange tax information with the Internal Revenue Service, other states, and the Multistate Tax Commission (Chapters 32 and 143, RSMo). In addition, statutorily provided non-tax uses are: (1) to provide information to the Department of Higher Education with respect to applicants for financial assistance under Chapter 173, and (2) to offset refunds against amounts due to a state agency by a person or entity (Chapter 143, RSMo). Information furnished to other agencies or persons shall be used solely for the purpose of administering tax laws or the specific laws administered by the person having the statutory right to obtain it [as indicated above]. In addition, information may be disclosed to the public regarding the name of a tax credit recipient and the amount issued to such recipient (Chapter 135, RSMo). (For the Department's authority to prescribe forms and to require furnishing of social security numbers, see Chapters 135, 143, and 144, RSMo.)

Personal Privacy Act Disclaimer

You are required to provide your social security number on your tax return. Failure to provide your social security number or providing a false social security number may result in criminal action against you. Pursuant to Section 105.1500, RSMo, the Department of Revenue is prohibited from requiring any entity exempt from federal income tax under Section 501(c) of the Internal Revenue Code, or any individual, to provide the Department with any list, record, register, registry, roll, roster, or other compilation of data of any kind that directly or indirectly identifies a person as a member, supporter, volunteer of, or donor of financial or nonfinancial support to, any entity exempt from federal income tax under Section 501(c) of the Internal Revenue Code. Nothing in this form should be read or understood as a requirement that you provide any such information. Notwithstanding any publication, webpage, form, instruction, regulation, or statement shared by the Department, you are not required to include such information on this form.