

AUDIT SERVICES

**COMPUTER &  
OFFICE  
EQUIPMENT  
REPAIR**

TAX MATRIX

**INDUSTRY GUIDANCE**

<b>Category:</b> Computer & Office Equipment Repair	<b>Tax Type:</b> Sales & Use Tax
<b>Brief Description:</b> Computer & Office Equipment Repair Tax Matrix	<b>Issuance Date:</b> 10-31-2022 <b>Revision Date:</b> 03-28-2025

The taxability of sales and purchases of tangible personal property and labor services by computer and office equipment repair companies are summarized below. While this document provides general information as to the taxability of sales and purchases of tangible personal property and labor services by businesses in the computer and office equipment repair industry, it may not necessarily cover every situation as the taxability may depend on facts and circumstances around the specific transaction. Should a more definitive determination be desired, businesses may request a letter ruling from the Department. [MODOR Letter Ruling Page](#)

***This list is not all-inclusive.***

Missouri sales or use tax applies to those purchases identified or designated as taxable in the chart below. The applicable Missouri sales or Missouri consumer's use tax must be paid to the vendor or accrued and remitted directly to the Missouri Department of Revenue. Purchases from Missouri vendors should be reported using the retailer's sales tax return. Purchases from outside this state which are delivered to this state are to be reported on the Missouri consumer's use tax return.

<b>Sales by Computer &amp; Office Equipment Repair Companies:</b>	<b>Taxable/Exempt</b>
Computers, computer software, and computer security systems purchased for use by architectural or engineering firms headquartered in Missouri with at least four integrated facilities operated by the taxpayer	Exempt
Computers, computer software, and computer security systems purchased for use by architectural or engineering firms headquartered in Missouri with less than four integrated facilities operated by the taxpayer	Taxable
Spyware and virus removal services	Exempt
Customized programs developed per customer special order	Exempt
Sale or license of canned software delivered in tangible medium	Taxable
Sale or license of canned software delivered electronically	Exempt

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<b>Sales by Computer &amp; Office Equipment Repair Companies (continued):</b>	<b>Taxable/Exempt</b>
Future periodic payments required for continual use of software purchased in tangible format	Taxable
Labor separately stated for repair and personal service	Exempt
Fabrication labor for programming charges to install software in tangible format	Taxable
Mandatory software maintenance agreements for software delivered in a tangible format	Taxable
Optional computer hardware maintenance agreements	Exempt
Renewals of original software licenses, where the software was installed via tangible format	Taxable
Renewals of original software licenses, where the software was installed electronically	Exempt
Desktops, laptops, computer peripherals, and monitors	Taxable
Computer manufacturer's diagnostic tool CD and extended warranty (not separately stated)	Taxable
Security deposits that are associated with sales of tangible personal property or taxable services that are retained	Taxable
Security deposits that are associated with sales of tangible personal property or taxable services that are returned	Exempt
Security deposits for the sale of custom software that is kept or returned	Exempt

<b>Purchases by Computer &amp; Office Equipment Repair Companies:</b>	<b>Taxable/Exempt</b>
Items for resale that are used for custom software	Taxable
Items for resale of a taxable item or service	Exempt
Taxable items purchased for resale of non-taxable items or service	Taxable
Tools and equipment used in the course of business such as; screwdrivers, bits, crimp, cut, and strip tools, flashlights, multimeters, testers, sensors, pliers, wrenches, hex tools, etc.	Taxable

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<b>Purchases by Computer &amp; Office Equipment Repair Companies (continued):</b>	<b>Taxable/Exempt</b>
Security cameras & other security related equipment	Taxable
Security monitoring services	Exempt
Canned software and software upgrades to maintain or update software delivered via CD Rom	Taxable
Canned software provided via electronic download through the internet	Exempt
Custom software and software upgrades to maintain or update software developed for a single end user	Exempt
Books, newspapers, and magazine subscriptions	Taxable
Lease or rental of any copier, fax, vehicle etc.	Taxable
Copiers, scanners, computers, printers, and fax machines	Taxable
Complimentary bottled water, coffee, soft drinks, creamer, sugar, cups and stir sticks, candy etc.	Taxable
Educational materials such as posters, printed materials and literature, etc.	Taxable
Promotional items including but not limited to: calendars, mugs, pens, clothing, balloons, etc.	Taxable
Office supplies such as office forms, staplers, paper, pens, pencils, labels, business cards, ink, toner, ribbon cartridge, etc.	Taxable
Furniture and fixtures, including but not limited to: desks, lamps, tables, chairs, artwork, signs, plants and planters, shelving, etc.	Taxable
Shelving, display racks, checkout counters, storage cabinets, display cases, scanners, cash drawers, bins and boxes etc.	Taxable
Streaming music services	Exempt
Breakroom supplies such as microwaves, refrigerators, cups, and paper products	Taxable
Utilities	Taxable
Specialty advertising	Taxable
Media advertising	Exempt
Uniforms	Taxable

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<b>Purchases by Computer &amp; Office Equipment Repair Companies (continued):</b>	<b>Taxable/Exempt</b>
Donations of tangible personal property	Taxable
Repair and replacement parts for repairing, altering, or maintaining tangible personal property such as computers, printers, copiers, security equipment etc.	Taxable
Repairs, maintenance, and remodeling services to existing structure/facility through a hired contractor	Exempt
Trash & cleaning services	Exempt
Shredding services	Exempt
Janitorial supplies	Taxable
Pest control services	Exempt
Professional services such as legal or accounting	Exempt
Warranty or service agreements for tangible personal property such as computers, printers, copiers, security equipment etc.	Exempt